

Metropolitan Richmond Transportation Providers

This list includes for profit and nonprofit agencies, professional services, private services and voluntary programs. These organizations provide transportation services to adults and their families. *Unless otherwise noted, the transportation providers serve all of the metropolitan Richmond area. Last update: September 2017. Please contact Margaret Robinson at (804) 343-3000 for more information.

Access Chesterfield

279-8489 (registration)
955-4172 (ride request)
www.chesterfield.gov/
accesschesterfield
Chesterfield County, with service to
Richmond, Petersburg, Hopewell,
Colonial Heights
Mon.-Fri., 5:30 a.m.-7:30 p.m.;
Saturdays 5:30 a.m.-5:30 p.m.
Wheelchair accessible service

ActiKare In-Home Care

(804) 264-2829
www.actikarerichmondva.com
Chesterfield, Goochland, Hanover,
Henrico, Richmond. Monday-Sunday,
6:00 am-9:00 pm
Ambulatory, wheelchair accessible.
Medical & Nonmedical.
\$15-\$16 per hour. Accepts Medicaid
and other insurances.
(Medicare does not pay for service)

Alliance Specialty Transport

(804) 225-8599
alliancespecialtytransport.com/
index.html
Chesterfield, Henrico, Richmond.
(Goochland, Hanover & Powhatan
service for an additional fee.) 24 hr.
service.
Medical and Nonmedical. Flat fee.
Accepts Medicaid. Ambulatory and
wheelchair accessible.

Angels for Hire/Angelride

338-6858 (855) 525-7433
angelride.net
Western Richmond, Western Henrico,
Northern Chesterfield. Wheelchair
accessible service.

Bay Transit

Katherine Newman
(877) 869-6046
baytransit.org
knewman@bayaging.org
Charles City, New Kent, Richmond,
Williamsburg. Limited service
Monday, Wednesday, Friday. The
pick-up location for riders going to
Richmond or Williamsburg is the
Food Lion in New Kent. Mon. to Fri.
6:00 a.m. to 6:00 p.m. Medical and
non-medical. Rates: \$3 for trips to
Richmond and Williamsburg; \$2 for
trips to Charles City and New Kent.
Ambulatory and wheelchair
accessible.

Brighter Solutions Medical Transport

Kenneth Lewis (804) 651-8397
Ambulatory, wheelchair and Stretcher
Transport

CAP-UP (Capital Area Partnership Uplifting People)

Capup.org
(804) 788-0050
1021 Oliver Hill Way, Richmond, VA
23219

Comfort Keepers

(804) 750-1123
comfortkeepers.com/office-273/
richmond-virginia
Richmond, Surrounding Counties and
Petersburg. 24 Hr. Service. Medical
and Non-medical. \$60 for up to 3
hours. Do not accept any insurance.
Ambulatory and lightweight
wheelchairs (Foldable)

Dependacare Transportation

(804) 745-1818 (office)
(804) 477-9721 (cell)
edgar@dependcareva.com
dependacare.va.com
Chesterfield, Goochland, Hanover,
Henrico, Powhatan, City of
Richmond. Monday to Saturday. 24
hr. service. Rates: Non-wheelchair
within 20 miles - \$60 round trip;
Wheelchair within 20 miles - \$85
round trip. Accepts Medicare

Disabled American Veterans Volunteer Transportation Network

Mary Johnson
(804) 675-5313
Richmond, Ashland, Glen Allen,
Chester, Chesterfield, Hopewell,
Petersburg. Mon.-Fri. 8:30 a.m. to
11:30 a.m. Medical Transportation.
Must be ambulatory. Free for veterans.

GoGoGrandparent

gogograndparent.com
(855) 464-6872: Select A Service
#0 - To Speak with an Operator
#1 - A Car to your Home
#2 - A Car to Where We Last
Dropped You Off
#s 3, 4, or 5 - A Car to a Customer's
Last Pick Up Location
(GRTC) CARE
(804) 782-2273
ridegrtc.com/services/
specialized-transportation/

(Continued from previous column)

Wheelchair accessible service

Home Instead Senior Care

527-1100
homeinstead.com
Seven days a week

Logisticare (Medicaid recipients)

(866) 386-8331 www.logisticare.com
Wheelchair accessible service

Mechanicsville Churches

Emergency Function Senior Rides
Aimee West (804) 357-9360
4mcef.com
Service provided in zipcodes
23111,23116& a portion of 23059

Napoleon Taxi

(804) 354-8294
napoleontaxi.com
Saleh Medical Transportation, Inc.
Doug Meyers
334-9511 myerslightning@yahoo.com
Chesterfield, Richmond, Henrico,
Ashland. 6:30 a.m. to 6:00 p.m.
Medical and Non-medical. Charge by
mileage. Private Pay. Ambulatory and
wheelchair accessible.

Seniors Helping Seniors

(804) 921-4280
7400 Beaufont Springs Drive
Suite 300
seniorshelpingseniors.com
Richmond and Eastern Henrico
Office hours: 6:00 am to 8:00 pm.
Medical and Non-medical; Only
ambulatory. Private Pay: \$22 per hour.

Shepherd's Center of Chesterfield

(804) 706-6689
shepcenter.org; Chesterfield County

Shepherd's Center of Richmond

(804) 355-7282; tscor.com
Services provided in the following
zipcodes: 23059, 23060, 23113,
23114, 23219, 23220, 23221,
23222 (Medical Only), 23224
(Medical Only), 23225, 23226, 23227,
23228, 23229, 23230, 23233, 23235,
23236, 23238, 23294

Superior Mobility LLC

819 Grove Rd., Suite A, Midlothian
(804) 379-5370
superiormobility.com

Tendercare Transport of Virginia

(804) 288-8763
tendercareofva.com
Wheelchair accessible & stretcher
service

TNT Transportation Services, Inc.

(804) 270-3258
tntvans.com
Monday-Friday, 7 a.m. to 6 p.m.
Wheelchair accessible service

Total Praise Transport

Donnell Fonville
(804) 229-5353
totalpraisettransport.com
totalpraisettransport@hotmail.com
Chesterfield and Tri-Cities
Mon.-Sat., 6:00 a.m.-6:00 p.m.
Medical and non-medical. Rate: \$1.10
per mile. Medicaid accepted.
Ambulatory service only

Van Go

(804) 261-7388
vangorichmond.com
Richmond and surrounding Counties.
6:30 a.m. to 6:30 p.m. Private Pay.
Rates: \$80 Ambulatory; \$90
Wheelchair.

VIP & Associates

(804) 421-2500
Mon.-Fri. 8:00 a.m.-4:00 p.m.
Wheelchair accessible service

Your Taxi

(804) 447-1393
www.yourtaxirichmondva.com
Serving all locations in Chesterfield
County, Chester, Midlothian and
Southern Richmond

TERMS

Paratransit is recognized in North
America as special transportation
services for people with disabilities,
often provided as a supplement to
fixed-route bus and rail systems by
public transit agencies. Paratransit
services may vary considerably on the
degree of flexibility they provide their
customers.

Ambulatory – able to walk about
unassisted or with a cane or walker.

(Editor's Note: Last Update Sept.
2017. While Senior Connections is
providing this list of potential
resources, we do not endorse any of
these transportation providers over
another.)