



Senior Connections
1300 Semmes Avenue
Richmond, VA 23224
(804) 343-3000 www.seniorconnections-va.org

Volunteers are a vital resource and provide needed services, particularly to frail and economically disadvantaged seniors. Our Volunteer Programs offer both personal rewards and fulfill needed public services.

Volunteers provide dependable and dedicated service to residents of the City of Richmond and Charles City, Chesterfield, Goochland, Hanover, Henrico, New Kent and Powhatan Counties.

Senior Connections has numerous opportunities available. Call us today and find out where your skills may be most effective. Make a difference in the life of an older adult in your community!

Feel free to contact Shana Beverly, Volunteer Services Manager with any questions. 804-343-3024, sbeverly@youraaa.org. Thank you.

Volunteer Opportunities:

- ◆ **Clerical Assistant Volunteer**—Assists with administrative support, could include filing, data entry mailing, answering phones, etc.
- ◆ **Friendship Café Volunteer**—Assists with activities and programs at Senior Connections' Friendship Cafés where older adults enjoy lunch, friendship and more.
- ◆ **Long-Term Care Ombudsman Volunteers (LTCOV): Long-Term Care Ombudsman Volunteers (LTCOV):** Work to protect the rights of residents in Long-Term Care Facilities such as Nursing Homes and Assisted Living Facilities. They help residents & their families understand their rights that are guaranteed by Federal Law in Nursing Facilities and by State Law in Assisted Living Facilities. Volunteers act as a link between Residents, the Ombudsman Program and Facility management if needed. Initial training is 36 hours. More details are available. **Minimum one year commitment preferred. Background check required.**
- ◆ **LTCO Administration Volunteers:** Will process and distribute the client Intake Complaint Form. This involves making phone calls, filing, copying, faxing, and logging volunteer hours. They will also help with office/administrative duties as needed. **Minimum one year commitment preferred. Background check required.**
- ◆ **TeleBridges Volunteer-** provides friendly reassurance phone calls to seniors at least twice a week, by offering a listening ear and an encouraging word. **Background check required. Minimum one year commitment required. Limited availability.**
- ◆ **VICAP (VA Insurance Counseling Assistance Program):** Counsel on Medicare, Medicaid, supplemental and long term care insurance issues. Provide information, assistance and referral services to callers on an information hotline. ***Please note: Insurance agents, employees or brokers, and financial planners are not eligible to serve as VICAP Volunteers.* Minimum one year commitment required. Background check required. (Check for availability).**
- ◆ ***Volunteer Money Management:** An in-home check writing and financial management service for people 60 and over. Most people served by this program are low income or disabled and are having difficulty meeting monthly expenses. **Minimum one year commitment preferred. Background check required.**